

**EAST Search History**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	45	(john and manos).in.	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:46
L2	84	(ticket email) near2 manag \$5 and "help desk"	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:47
L3	0	("2005/0010461").URPN.	USPAT	ADJ	ON	2009/04/30 14:48
L5	9	("4692742"   "5166664"   "5748078").PN. OR ("5926100").URPN.	US_PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L7	127	("5261044"   "5295244"   "5353399"   "5394522"   "5500934"   "5509123"   "5535403"   "5586254"   "5586255"   "5682487"   "5696486"   "5751965"   "5768501"   "5774669"   "5787252"   "5793974"   "5796951"   "5801707"   "5802383"   "5805819"   "5809265"   "5812750"   "5832503").PN. OR ("5958012").URPN.	US_PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L9	47	("5307086"   "5323314"   "5572643"   "5706502"   "5790790"   "5802530"   "5812529").PN. OR ("6018343").URPN.	US_PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48

L11	165	(["4893248"   "5131020"   "5287270"   "5325290"   "5452446"   "5475836"   "5483596"   "5491779"   "5530744"   "5548726"   "5563805"   "5602918"   "5621727"   "5623601"   "5649182"   "5666481"   "5671354"   "5689645"   "5692030"   "5696906"   "5699403"   "5706502"   "5708780"   "5721908"   "5721913"   "5727129"   "5734709"   "5734831"   "5742762"   "5742768"   "5742905"   "5745754"   "5754830"   "5764756"   "5768501"   "5774660"   "5778178"   "5781550"   "5781632"   "5787160"   "5790780"   "5790789"   "5790797"   "5793694"   "5793762"   "5793964"   "5796393"   "5799154"   "5802320"   "5805803"   "5812654"   "5815080"   "5815665"   "5819225"   "5819271"   "5826029"   "5826269"   "5835084"   "5844896"   "5845067"   "5845267"   "5850517"   "5852810"   "5852812"   "5877759"   "5909679"). PN. OR ("6032184"). URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L12	28	(["4916733"   "5692030"   "5721913"   "5778049"   "5926100"   "5946372"). PN. OR ("6219648"). URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L13	38	(["5107497"   "5159685"   "5216612"   "5272704"   "5446885"   "5539869"   "5905989"   "5931877"   "5961561"   "5974349"   "6067486"   "6125312"). PN. OR ("6260048"). URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L15	11	("2002/0123983").URPN.	USPAT	ADJ	ON	2009/04/30 14:48
L17	6	("2002/0154010").URPN.	USPAT	ADJ	ON	2009/04/30 14:48
L18	4	("2003/0126307").URPN.	USPAT	ADJ	ON	2009/04/30 14:49

L19	0	("2003/0154118").URPN.	USPAT	ADJ	ON	2009/04/30 14:49
L20	0	("2003/0154118").URPN.	USPAT	ADJ	ON	2009/04/30 14:49
L21	0	("2005/0010461").URPN.	USPAT	ADJ	ON	2009/04/30 14:49
L22	24550	(SLA (service near2 level near2 agreement))	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:50
L23	0	(SLA (service near2 level near2 agreement)) near3 (severit\$3 near5 time)	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:50
L24	6	(SLA (service near2 level near2 agreement)) near3 (severit\$3 and time)	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:50
L25	30	(SLA (service near2 level near2 agreement)) near3 (help near2 desk)	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:51
L26	10	(SLA (service near2 level near2 agreement)) near3 severit\$3	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:52

4/ 30/ 2009 2:54:45 PM

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